

**JOB TITLE:** Implementation / Technical Consultant  
**LOCATION:** London City  
**SALARY:** Attractive

**Profile:**

Our client is an IT consultancy servicing the Hedge Fund industry. They are looking to recruit permanent staff across all levels, from junior to senior. They are specifically looking for people with previous experience of vendor implementation ranging from a minimum of 2 to 5 years, depending on the seniority of the position being applied for. It is important that the candidate has had previous experience delivering to the business, with direct interaction with the end users. The role involves working at a vendor; therefore the ability to balance workload, multiple clients, and prioritise urgent requests from multiple sources is imperative.

The role requires an individual with sound technical skills, such as SQL skills, and the ability to learn how to administer / manage a database environment. This role does not require the individual to have development experience, in fact, any desire to be a developer and understand the system to the nth degree (i.e. read and learn code) would be seen as a negative. There must exist a desire to fulfil a role which bridges the business / technology divide, therefore the individual must want to learn both new systems and more about the business (products and business areas).

**Duties / Objectives:**

- Learn vendor product suite
- Implement vendor software
- Upgrade installations of vendor software
- Understand clients' business / requirements

**This in detail could include:**

***Pre-Implementation***

- Understand vendor package configuration and functionality;
- Understand client workflow and Hedge Fund / Prime Broker / Fund Admin inter-relationship;
- Research and analyse business requirements; Research and analyse client application requirements.

***Implementation***

- Install database (Oracle, SQL server...) and vendor software at client's site;
- Configure vendor software to provide functionality required for that client;
- Test the installation; Resolve outstanding issues, which may include specification of changes and installation of new software.

***Project Work***

- Communicate with clients including maintenance of client confidence;
- Co-ordinate Client, Prime Broker and Fund Administrator;
- Train and support clients;
- Upgrades;
- Analyse installation at client;
- Analyse client specific requirements and expectations;
- Solid understanding of P&L principles (FIFO, LIFO, WAVG...);
- Appreciate complexities involved in data/position take-on; Create project plan for client;
- Perform upgrade to UAT environment;
- Manage client testing and UAT;
- Manage client expectations and migration of changes to a live environment;
- Assist client with business / technical issues.

**Key Requirements:**

***Business:***

- Awareness and understanding of financial products and business processes; i.e. Equity / Fixed Income / Derivatives and Trade Execution / Order Management / Matching / Settlement;
- Familiarity with the Trade Processing lifecycle.

**Technical Skills:**

- Experience with Beauchamp, SimCorp, Sophis, Advent, Paladyne or Tradar; SQL proficient;
- Familiarity of the typical architecture used in financial software (Oracle, Sybase, SQL server);
- Familiarity with stages of a typical implementation project.

**Generic Skills:**

- Proven problem solving skills ;
- Technical aptitude;
- Client facing skills;
- Ability to multi-task and work with multiple clients at any given point in time (vendor or support experience ideal);
- Time management skills, ability to prioritise workload and use own initiative to make decisions are very important

**Ideally candidates will have**

- Familiarity with the Hedge Fund Space;
- Hands on experience with operational e2e workflow, from decision support to settlement;
- Derivatives knowledge; Oracle, Sybase or SQL Server Experience;
- Financial Software implementation experience;
- Knowledge of a best of breed financial software package;
- Solution development (note solution not software)